

SkinLogicAI Essential User Agreements

1. Terms of Service

Effective Date: 09-28-25

Last Updated: 09-28-25

Agreement to Terms

By creating a SkinLogicAI account, you agree to these Terms of Service. If you disagree with any part of these terms, you may not use our service.

Eligibility and Professional Requirements

- You must be a licensed esthetician or qualified skincare professional
- You must provide valid license information and maintain current licensure
- You must be at least 18 years old and legally able to enter into contracts
- You are responsible for ensuring compliance with all applicable professional regulations in your jurisdiction

Service Description

SkinLogicAI is an AI-powered assistant designed to help licensed estheticians with:

- Treatment protocol recommendations based on uploaded documents
- Client skin analysis using AI technology
- Safety alerts and contraindication warnings
- Client management and documentation tools

User Responsibilities

- **Professional Use Only:** Use the service exclusively for legitimate professional esthetic purposes
- **License Maintenance:** Maintain valid professional licensure throughout your use of the service
- **Account Security:** Keep your login credentials secure and notify us immediately of any unauthorized access
- **Accurate Information:** Provide truthful and accurate information in your account and client records
- **Professional Judgment:** Always apply your professional expertise and never rely solely on AI recommendations
- **Client Safety:** You remain fully responsible for all client treatments and outcomes

Prohibited Uses

You may not:

- Use the service without proper professional licensing
- Share account access with unlicensed individuals
- Upload false or misleading client information
- Attempt to reverse engineer or copy our AI technology
- Use the service for any unlawful purpose
- Violate any professional code of ethics or regulations

Account Termination

- You may cancel your account at any time through your account settings
- We reserve the right to suspend or terminate accounts for violations of these terms
- Upon termination, your data will be handled according to our data retention policy

Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, SKINLOGICAI SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES ARISING FROM YOUR USE OF THE SERVICE.

Changes to Terms

We reserve the right to modify these terms at any time. We will notify you of material changes via email or through the service. Continued use after changes constitutes acceptance of new terms.

2. Medical Disclaimer & Professional Liability

CRITICAL NOTICE - READ CAREFULLY

SkinLogicAI is NOT a medical device and does NOT provide medical advice, diagnosis, or treatment.

Professional Responsibility

- **You are the licensed professional:** All treatment decisions remain your sole responsibility
- **AI is advisory only:** Our recommendations are suggestions based on data analysis, not medical or professional advice
- **Professional judgment required:** You must evaluate all AI suggestions against your professional knowledge and client-specific factors
- **Scope of practice:** You must operate within your licensed scope of practice at all times

AI Limitations

- **Not infallible:** AI analysis may contain errors, omissions, or inaccuracies

- **Training data limitations:** AI knowledge is based on uploaded documents and may not reflect latest research
- **No substitute for education:** This tool does not replace professional training, education, or continuing education requirements
- **Client variability:** AI cannot account for all individual client factors, medical history, or unique circumstances

Safety and Contraindications

- **Verify all recommendations:** Always verify AI suggestions against current best practices and safety guidelines
- **Monitor clients:** Continuously monitor clients for adverse reactions or contraindications
- **Medical referrals:** Refer clients to medical professionals when skin conditions appear medical in nature
- **Emergency situations:** For any emergency, seek immediate medical attention - do not rely on AI recommendations

Client Consent and Communication

- **Informed consent:** Obtain proper client consent for all treatments
- **Clear communication:** Explain treatment procedures, risks, and expected outcomes to clients
- **Documentation:** Maintain proper treatment records and documentation
- **Follow-up care:** Provide appropriate aftercare instructions and follow-up

Professional Insurance

- **Insurance requirement:** You are strongly advised to maintain current professional liability insurance
- **Coverage verification:** Ensure your insurance covers use of AI-assisted tools in your practice
- **Risk assumption:** You assume all professional liability risks associated with using this service

Disclaimer of Warranties

THE SERVICE IS PROVIDED "AS IS" WITHOUT WARRANTIES OF ANY KIND. WE DISCLAIM ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT.

3. Privacy Policy

Information We Collect

Personal Information:

- Name, email address, phone number
- Business name and address
- Professional license information
- Payment and billing information

Client Information (with your client's consent):

- Photos for skin analysis
- Skin type and condition information
- Treatment notes and assessments
- Allergies and contraindications

Usage Information:

- How you use the service features
- Documents you upload
- Chat interactions with AI
- Technical information (IP address, browser type, device information)

How We Use Your Information

Service Provision:

- Provide AI-powered skin analysis and treatment recommendations
- Process and organize your uploaded treatment protocols
- Manage client profiles and treatment history
- Provide customer support

AI Processing:

- Generate embeddings for document search
- Analyze client photos using AI vision technology
- Create personalized treatment recommendations
- Improve AI accuracy and service quality

Business Operations:

- Process payments and manage subscriptions
- Send service-related communications
- Ensure platform security and prevent fraud
- Comply with legal obligations

Information Sharing

We do not sell your personal information.

Limited sharing occurs with:

- **OpenAI:** For AI processing and analysis (subject to their privacy policy)
- **Stripe:** For payment processing (subject to their privacy policy)
- **Service providers:** Technical infrastructure and support providers under strict confidentiality agreements

Legal disclosure: We may disclose information when required by law or to protect rights and safety.

Data Security

- All data encrypted in transit and at rest
- Access controls limit who can view your information
- Regular security audits and updates
- Industry-standard security practices

Your Rights and Choices

- **Access:** Request copies of your personal information
- **Correction:** Update or correct your information
- **Deletion:** Request deletion of your account and data
- **Data portability:** Request your data in a portable format
- **Opt-out:** Unsubscribe from marketing communications

Data Retention

- Active accounts: Data retained while account is active
- Deleted accounts: Most data deleted within 30 days
- Legal requirements: Some data may be retained longer for legal compliance
- Backups: Data in backups deleted according to our backup schedule

International Transfers

Your data may be transferred to and processed in the United States and other countries. We ensure appropriate safeguards are in place for international transfers.

Children's Privacy

Our service is not intended for anyone under 18 years of age. We do not knowingly collect personal information from children under 18.

Contact Information

For privacy questions or to exercise your rights, contact us at:

- Email: privacy@skinlogica.com
- Address: [Company Address]

4. Professional License Verification

License Requirements

By using SkinLogicAI, you represent and warrant that:

- You hold a current, valid license to practice as an esthetician in your jurisdiction
- Your license is in good standing with no current suspensions or restrictions
- You will maintain your license throughout your use of the service
- You will operate within the scope of your professional license at all times

Verification Process

- You must provide accurate license information during account creation
- We reserve the right to verify your license with licensing authorities
- You must promptly update your license information if it changes
- You must notify us immediately of any license suspension, restriction, or revocation

Compliance Obligations

- **Professional standards:** You must comply with all professional standards and codes of ethics
- **State regulations:** You must comply with esthetics regulations in your practice jurisdiction
- **Continuing education:** You are responsible for maintaining required continuing education
- **Scope limitations:** You must not exceed your licensed scope of practice

Consequences of Invalid License

- Accounts may be immediately suspended if license information is found to be invalid
- We reserve the right to terminate accounts for unlicensed practice
- No refunds will be provided for terminations due to licensing violations

Updates and Changes

- You must promptly notify us of license renewals, changes, or relocations
- Failure to maintain current license information may result in account suspension
- We may periodically re-verify license information

User Acknowledgment and Consent

By clicking "I Agree" and creating your SkinLogicAI account, you acknowledge that you have:

- Read and understood** all terms, disclaimers, and policies above
- Confirmed your professional license** is current and valid
- Understood the AI limitations** and your professional responsibilities
- Agreed to maintain** appropriate professional liability insurance
- Consented to data processing** as described in the Privacy Policy
- Agreed to obtain client consent** before uploading any client information or photos

Digital Signature: By proceeding, you electronically sign and agree to these terms.

These agreements are effective as of 09-28-25 and supersede all previous versions.